

# الحمد للخدمات الأمنية AI HAMAD SECURITY SERVICES

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# THE COMPANY

Al Hamad Security Services (HSS) established in 2014 and started its operations under Al Mana GROUP in the year 2016 with primary intention of providing professional security services for various construction projects in the real estate sectors in the State of Qatar. It was in 2014 that HSS recognized as a company in itself by the Chamber of Commerce subsequent to approval from the Ministry of Interior.

ALHAMAD SECURITY SERVICES IS APPROVED AND RECOGNIZED BY THE CHAMBER OF COMMERCE AFTER DUE APPROVAL FROM THE MINISTRY OF INTERIOR.

THIS AUTHORIZATION HAS BEEN AWARDED TO VERY FEW COMPANIES IN THE STATE OF QATAR FOR OFFERING SECURITY SERVICES.

HSS makes continuous efforts in improving discipline; improving discipline means better morale reinforces stability; reinforced stability means better security and better security means greater value for our customers.

With an efficient team of security personnel, Al Hamad Security Services is one of the prestigious companies working under AL MANA GROUP. HSS is a high-profile security wing which has successfully completed contract for providing security services with AL MANA group of Companies and the Luxury real estate, HSS constitutes a force of very DEDICATED, ALERT, TRUSTWORTHY and DISCIPLINE security guards, most of whom are exmilitary personnel from defense/ security organizations of different nations. Their role in maintaining safety and security standards and regulations need special appreciation and their efficiency has been highly appreciated.

The advantage accruing from HSS has an impact on the cost effectively of our clients' business operations. This is arrived at by minimal loss to property and negligible safety hazards at the designated area, implemented very effectively by HSS personnel. This sort of a strict security and safety standards enforced by HSS adds up to the productivity.

The loss of tools, equipment or important documents and other valuables at the site of office does hamper the smooth progress of the project works, but our preventive measures adopted by the security personnel eliminate such elements during the course very effectively to a very great extent.

These well-mannered personnel from HSS fall into immediate action during times of emergencies and their swiftness in resolving matters during any such instances is worth mentioning.

Our security guards are aware of the need for security in all spheres and hence are capable to work closely with your personnel to develop solutions tailored to meet your company's needs. A highly-experienced management, supervisors and trained security personnel gives you the HSS advantage.

HSS will not compromise on its principles or the trust placed on it part of valuable clients. With a firm belief on Quality and Professional service along with honest professional advice and the ability to carry out tasks are the key factors that keep HSS the leading name in providing security services in the State of Qatar malls.

We can provide Security services for all the Government Ministries, Schools (Boys - Girls), Hospitals and others in Qatar.

The following are the various categories of security personnel employed in this company:

- Security Officers
- Safety Personnel
- Training Consultant
- Security Supervisors
- Security shift leader
- Security Guards
- Watchmen

These trained and experienced security personnel provide general security duties such as;

- Access control
- Gate security.



- Vehicle and pedestrian check
- · Parking security.
- Material movement control
- Fire fighting
- Foot and Vehicle patrol
- Security control room
- Among other

# **OUR MISSION**

We offer to our customers the value of cost-effective, secure and secure work environment, quality and high efficiency in performance.

#### **OUR VISION**

Al Hamad Security Services. will be one of the first security companies in Qatar in terms of providing global safety standards, according to the meaning of professionalism in the work, by attracting the professionals Guards in the field of guard in the world and to serve our society through the government and businessmen.

#### **OUR PROMISE**

Providing the highest levels of security, guard, quick response to customers to fit the needs of customers and the development of performance on a regular basis to receive permanent acceptance in addition to the quality and high assurance of our services

#### **OUR VALUES**

#### Outstanding Service.

We deliver the highest quality services possible and strive to achieve excellence. We will accept no less. We are a partner to our clients, and our goal helping them to achieve their goals.

## Integrity and Honesty

fulfill all our commitments. Our actions always reflect our values.

We always comply with contract and law. We communicate and report accurately and openly. We do not tolerate misconduct.

## Responsible and Accountable

We take full responsibility for our work and for the work of those we manage. We involve others in decisions that affect them.

#### Respect and Care About Each Other

We treat everyone with dignity and courtesy. We respect the values, cultures and beliefs of others. We value and support employees who contribute to the success of the company. We promote the health and safety of our employees. We are committed to our employees' professional development.

#### **OUR PEOPLE**

Al Hamad Security Services core of officers in Operations, Administrations, Personnel, Human Resources, Intelligence and Investigation and Field Support Officers are considered as the most experienced and are experts in their own field as well as technical expertise.

Our field officers together with the sentinels are considered as among the best educated work office in the industry.

To complement the good educational background, Al Hamad Security Services continuously conducting an in-house training program for all our security guards and officers to encourage continuing education especially in the field of Security & Safety, Emergency and Disaster Preparedness.

#### RECRUITMENT

Providing a high-quality service to all our clients is our underlying aim, and recruitment of only the very best people therefore is fundamental to the success of our business. Once fully trained, employing the best ensures that we are able to deliver the best.

Al Hamad Security Services is an Equal Opportunities Employer and we do not discriminate against any applicant in respect of competition, color or sex. We examine very closely the job criteria for the position we are attempting to fill and will only employ those that we feel are most suitable for the position, for the benefit and welfare, our client's satisfaction and our own image and reputation.



Al Hamad Security Services will only employ those people that have proven qualities of honesty, dedication, tact, courtesy, alertness, self-discipline and co-operation. During the application period we also take into serious consideration the applicant's proven abilities, previous experience, qualifications, appearance and demeanor.

All applicants are required to complete a comprehensive application form supplying full details of previous education, previous periods of employment and/or unemployment, criminal records, medical history, personal references and all relevant personal details. Before any application can even be considered, proof of identification, work permits (if applicable), I.D. type photographs, discharge papers (if applicable, for former police & military member) and proofs of qualifications and/or education qualifications are required.

Our entire recruitment process has been refined and developed since the company started on operation.

The remuneration package offered to our guards and officers is at the top end of the industry scale. In addition to the top salary for security guard in Qatar, Activating the monthly incentive system to give the guard a goal towards achieving the highest attributes of dedication to work, all officers will receive their entitlement to vacation leave after their initial two years' contract, sick leave, which helps improving guards & officers and also increase the awareness consequence of their actions with regard to client satisfaction.

#### **TRAINING**

HSS provides in-house training for all our security guards and security supervisors. Training courses are delivered in a blend of lectures, discussion groups, workshops and practical roleplaying scenarios, supported by video footage and demonstration materials. The programmers are progressive and interactive, many culminating in a series of challenging and realistic training exercises, where you put what you've learned into practice

All of our courses are designed and tailored with the client's aims in mind and show the participants how to reduce risks, increase their effectiveness, and maximize control of any situation they're in. Most of the courses that our security guards learned from the training are concerning prevention of fire and explosives, safety & risk awareness, access control procedures, traffic

direction and control, key control and management, bomb detection and threat awareness, searching of vehicles and personnel, theft and property damage control, how to check Personal Protective Equipment (PPE), and other security and safety related courses.

Furthermore, our security guards are being taught on how to be a defensive security by means of learning the "reasonable and necessary" use of force and basic understanding on the Qatar rules on Criminal Procedures in relation to their respective duties. Through highly focused training, participants gain the skills and the confidence to deal with the most arduous of circumstances.

Remedial training and re-examination will be arranged at the soonest possible time for unsuccessful participants to ensure that trainees will achieve the high standard of training as a requirement in the performance of duty. In addition to the training courses that have been studied by the National Academy for Professional Training (Basic Security, First Aid and Fire Fighting)

# 1- Al Mana Group

- Al Mana Tower, C Ring Road
- Al Naseem Garden compound
- oriental Village compound
- Tebah Compound, compound and company
- Green Village compound
- Al Rawdah Compound
- Al Andalus Compound
- Al Mana Plaza compound
- Al Mana Residence "Msheireb "
- Al Mana Residence "Umm Ghuwailina"
- 01 Mall
- Palm Garden 1 compound
- Palm Garden 2 compound
- Al Mana Business 1 Business Center
- Al Mana Business 2 Business Center
- Al Mana Business 3 Business Center
- Al Mana Business 4 Business Center
- NIGP Gas Factory in Ras Laffan
- Qatar Driving Learning Institute
- 02 Mall ... Soon

# 2- Ali Ben Ali Group

- Ali Bin Ali Private villa's
- in Al Huwailah
- Ali Bin Ali Farm





توفير أعلى مستويات التأمين لعملاننا ودلك من خلال سرعة الاستجابة وتلبية متطلبات العملاء وتلوير الاداء للعصول على رضاء العملاء .

#### قیمنا:

خُدمة متّميْرة: نعن نُقدم أعلى جودة ممكنة للعُدمات والسعى لتَعقيق التّميْرُ المستّمر، فنْعن شُركاء لعملاننا وهدفنا مساعدتهم على تَعقيق أهدافهم،

# المصداقية والامائة:

الوقاء بجميع التراماتنا وذلك حيث ان اعمالنا تعكس دائما قيمنا ونعن دائما متثل للعقد والقانون ونعن دائمى التواصل وتقديم التقارير الدقيقة والصريحة والأنتسامح مع سوء السلوك.

مسئوليتنًا : نُعنْ تُتَعمل التَّرْاماتَنَّا الكاملة عنْ عملنًا بِالمواقع التَّى تُؤمنُها ونُشَّرِكَ عملائنًا في القرارات التي تتعلق بهم،

# الاحترام والرعاية المتبادلة:

نعن نتعامل مع العميع بكرامة ومعاملة ونعن نعترم قيم الأخرين وثقافاتهم ومعتقداتهم ونقدر وندعم الموطفين الذين يساهمون في نعاح الشركة ونعزز صحة وسلامة موطفينا وملتزمون بالتطوير المهني لموطفينا،

# موظفونا:

حميع العاملين بالاتش اس اس في العمليات والشُّنونُ الادارية وشُّنونُ العاملينُ والسُّنونُ العالية في مجالات والموارد البشرية والتحقيقات وحُدمات الدعم من دُوى الحُبرة العالية في مجالات تخصصهم ويحطُّونُ برعاية كاملة من جانب الشّركة.

واستكمالا للعُلقْية التعليمية العِيدة تقوم الاتش اس اس باجراء بِرَّامِ تَدريبِي داخُلى لَجْميع حراس الامن والمشَّرقْينُ لتشَّجِيع التَّعليم المستَّمر وخُاصة في مَجال الامنُ والسلامة والطوارئ والتَّاهِبُ للكوارِثُ،

# التوظيف:

تَقَديم حُدَمة عالية العِودة لعِميع عملائنًا هو هدفنًا الاساسي ويتم تَعيينُ افْصُلِ العنّاصر لانْ دُلك اساس نْعِاح اعملانًا ويتم تدريبِ العنّاصر تدريبِا كاملاً .

فَتُوطْيِفُ افْصُلِ العِنَاصِرِ يِضْمِنْ لِنَا انْنَا قَادِرُونْ على تَقَدِيمِ افْصُلِ مِسْتُو يَاتَ الاداء في مَجِالِ عَملْنَا،

وتقوم الاتش اس اس بتوطيف الاشعاص الدين اثبتوا صفاتهم في الصدق والتعاني واللباقة واليقطة والانشباط الداتي والتعاون.

ونَاحْدُ فَى الاعتبار ايضًا الحِدية فَى قدراتُ مقدم الطلبِ والعَبرة السابِقة والمؤهلاتُ والمطّهر والسلوك،

# التدريب:

توفر الاتش اس اس التدريب الداخلي لجميع حراس وحارسات الامن والمشرفين وتقديم الدورات التدريبية المعتمدة ومجموعات المناقشة وورش العمل مدعومة بلقطات الفيديو والمواد الايضاحية

كما توفر الاتش اس اس لموطَّفيها التدريب المنصوص علية بالقانون والمعتمد من ورارة الداخلية القطرية هذا بعلاف توفير التدريب بالمواقع على معْتلف المواقف المعتملة.

#### عملائثا

: - مجموعة المائع وتشمل: ابراج المائع مجمع حدائق النسيم مجمع القرية الشرقية مجمع حدائق طيبة مجمع القرية العُصْراء مجمع حدائق الروصة مجمع حدائق الاندلس ابراج المائع بالأرا

المائع ریڑیدٹس ہمشیرپ المائع ریڑدٹس ہام غویلیٹة

زيروا مول

ر پرو۲ مول

حدائق النعيل (

حدائق النعيل ٢

المائع پڑئس سئتر(

المائع پڑئس سئتر ٢

المائع برُنس سنتر ٣

االمائع پڑٹس سئٹر ع مصنع الغار پراس لغان

معهد قطرلتعليم قيادة السيارات

قُنْدقَ المائع على بن على ويشمل: فيلا على بن على بالعويلة مرْرعة على بن على



تأسست شركة الحمد للحُدمات الأمنية (إتش اس اس) في عام ١٠١٤ وتم اعتماد وترخيص الشركة من قبل غرفة التجارة والصناعة وذلك بعد الموافقة المستحقة من وزارة الداخلية، وبدأت أعمالها في إطار مجموعة المائع في عام ١٠١٧ بهدف توفير حُدمات أمنية مهنية لمحتلف مشاريع الانشاءات في القطاعات العقارية في قطر

يتم الموافقة على حُدمات العمد الأمنية والتَّعرفُ عليها منْ قَبِل غُرفَّةُ التَّجِارةُ بِعد الموافَّقةُ المستَّحقَةُ منْ ورُّارةُ الداحُليةُ

وقد تم منْح هذا الترخيص لعدد قليل جدا من الشَّركاتُ في دولة قطر لتقديم العُدماتُ الأمنية،

تَبِدُلِ الاَتشَّ اس اس جِهودا متواصلة لتحسينُ الانْصْباط وتَحسينُ الانْصْباط يعنى سلوكياتُ افْصُل تَعرُرُ الاستَقرار وتعرُيرُ الاستَقرار يعنى أمانًا أكثر وأمانًا أكثر يعنى قيمة أكبر لعملاننًا،

مع فْرِيقَ كَفَا مِنْ موطْفَى الامنْ فَإِنْ الاتشّ اس اس هى واحدة منْ الشَّركاتُ المرموقة التّى تَعمل تَبِعا لمجموعة المائع وهى الجِنَّاح الامنْى رفْيع المستوى الذّى أنْهى بِنْجِاح عقد توفْير حُدماتُ الامنْ مع مجموعة شُركاتُ المانْع العقارية

فَعْرِيقَ العمل فَى الاتش اس اس يشكل قوة كبيرة حيثُ انْ معظم أفراد الامن قد سبق لهم العمل فى منظمات الدفاع والامن فى دول معْتَلَفْة، ودور الشَّركة فى العفاطُ على معايير الامن والسلامة واللوائح يعْضْع لتقد يرات وكفاءات خاصة،

انْ فَقَدَانْ الأَدُواتُ والمعدَّاتُ أو الوثَّائِقُ الهَامَّةُ وغْيِرِهَا مِنْ الأَشْيَاءُ التَّمَيِئَةُ فَي أَي مِنْ المُواقِّع يَعِيقُ التَّقَدَمِ السلس لاعمالِ المشَّرُوعِ ولكنْ التَّدَابِيرِ الوقَائِيةُ التَّي يَتَغُدُّهَا أَقْرَادَ الْأَمِنْ تَعَدَّمِنْ هَذَهِ المعوقات،

انْ موظفّی الاتشّ اس اس المؤهلین چیدا للتعامل مع معْتلف المواقف فی حالات الطوارئ یقومون بمواچههٔ ای ظرف طارئ کما یقومون بحل المشّکلات المعْاجأهٔ، ان موظفّی الاتشّ اس اس علی درایهٔ کاملهٔ بالاحتیاجات الامنیهٔ فی کافهٔ البیئات و یجیدون التعامل والتعاون مع موظفّی عملائنا لتطویر حلول توافق رغبات العملاء،

وتتميرُ الاتش اس اس بالادارة دُاتَ الحْبِرةَ السابِقَةَ وفْرِيقَ الاشْرافَ الحْبِيرِ بطبيعةَ المهام ومجموعة الموطَّفْينُ المدربِينُ جِيدا يشْكلونُ جِميعا فْرِيقَ العمل بِالشَّرِكَةَ

وإيمان فريق العمل بقواعد ومبادئ الاتش اس اس يؤدى الى الالترام بأعلى معايير العودة للوصول الى رصى العملاء،

يمكننًا توفير حُدماتُ الامن لجميع الورَّاراتُ الحكوميةُ والمدارس والمستشَّفياتُ وغيرها في دولة قطر

وفيما يلى *عر*صْ للقْنَاتْ المحْتَلَفَة لموطْفَى الامنْ العاملينْ فَى شَّرِكَة الحمد

(- موطَّقْيِنُ الأمنُ ٢ - مسنُولي الصحةُ والسلامةُ

٣- أحصائي التدريب ع- مشرفين الامن

٥ - مشرقين المواقع ٢ - حراس وحارسات الامن

٧ - مراقبين الكاميرات

ويوفر موطَّعُو الامن المدربون والعبراء بالشَّركة مهام أمنية عامة مثَّل :

(-التَّحكم في المداحُّل والمعُّارِج

٢– أمن اليوايات

٣- فعص المركبات والروار

ع – أمن مواقف السيارات

٥- مكافعة العرائق

٢- الدوريات الراكية ودوريات المشاه

٧- غرف المراقبة

٨ السيطرة على تحرك العامات.

# عهمتنا:

توفير أقصى درجات الامل لعملائنًا سواء للممثلكات العاصة أو بيئات العمل مع العقاط على معايير جودة الاداء

# رۇپتى :

ثرى مرتبتنا المتقدمة بين الشركات الامنية العاصة العاملة بدولة قطرود لك بالعمل العاملة وفقا لمعايير العودة في الاداء من خلال الموطّفين دوى العبرة والمدربين تدريبا جيدا.

# عهدنا؛





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